

# Client Understanding



## Client Information

Name:

Link2Feed Number

Date of Signed

I understand that the WBFB sorts all food for expiry and best before dates and will make every effort not to place expired food in my hamper. Food provided maybe near its expiry date, or past its best before date, as best before dates are recommended use by date, and these items may be provided past said date.

Initials

The food I receive is donated with the intent of being given to people who require additional support. By initialling this box you agree to accept this food for personal use only and not for resale use. If I am caught selling this food I understand that I will be refused future services by the food bank.

Initials

I understand that it is my responsibility to attend my appointments and if I am unable to attend I need to call and cancel my appointment. I further understand that if I do not call and cancel my appointment if I cannot attend, it the missed appointment will count as one of my 6 allowable appointments for the year and I will be unable to book another appointment for 30 days after the missed appointment.

Initials

There is a zero tolerance for verbal or physical abuse.

Initials

I hereby commit that the information I have provided as proof of income and expenses is complete and accurate to the best of my ability and that if anything in my current circumstances changes I will notify the WBFB before booking my next appointment.

Initials

I understand that my hamper will change month to month based on the availability of food within the stock of the food bank.

Initials

Client consents to release of information between and the Wood Buffalo Food Bank and the understates agency for the purpose of food security related issues and or fire recovery related issues.

Initials

Name of Agency for  
release

I accept the product in this hamper at my own risk.

I further hereby declare that all information provided on this application to be truthful.

Client Signature

Witness Signature