

Client Understanding

Client Name:

Link2feed Number:

Date:

I understand that the WBFB sorts all food for expiry and best before dates and will make every effort not to place expired food in my hamper. Food provided may be near its expiry date or past its best before date, as best before dates are recommended by dates and these items may be provided past said date.

The meat I receive has a best before date on the package. All meat is either frozen on or before the best before date to ensure its safe to receive.

The food I receive is donated with the intent of being given to clients who require additional support. By in this box, you agree to accept this food for personal use only and not for resale. **If I am caught selling this food or other items, I have received from WBFB I will be refused future services.**

I understand that it is my responsibility to attend my appointments and if I am unable to attend, I need to call and cancel my appointment. **I further understand that if I miss my appointment my next appointment may be booked 30 days out from the missed appointment.**

There is zero tolerance for verbal or physical abuse.

I hereby commit that the information I have provided is complete and accurate. I understand that to verify this information I may be asked to provide financial documentation, bank statements, bills, or pay stubs. **If I do not provide this in a timely manner, I may not be eligible to receive service until the above information is provided.** If any changes occur in my current circumstances, I will notify WBFB before booking my next appointment.

I understand that my food hamper will change from month to month based on availability of food stock within the food bank. If there are any issues with my hamper, I will notify the food bank promptly.

I hereby declare that all information provided on this application to be truthful.